

# YOUR NEW LUNCH SERVICE

#### We are delighted to welcome

### **Cnoc Mhuire Secondary School**

Food Village chefs prepare all meal orders, & our in school team heats these meals onsite, ensuring they're served at the perfect temp. Food Village school lunch service brings a much-needed flexibility & choice to school meals, aiming to transform the school dining experience.



Over 200 meals, snacks & drinks to choose from.



Enjoy hot meals at school. Prepared fresh by our chefs. HOW DOES THE NEW LUNCH SERVICE WORK?

You can pre-order Food Village meals for any number of days—daily or weekly. With over 200 menu items, set your pre-orders through the app dashboard. Choose your break, select items from meals, snacks, & drinks. Orders are charged from the wallet within your app at midnight the day before delivery. All pre-orders must be placed at least one day in advance. Instant purchase is available for same day orders.

- PRE-ORDER MEALS, SNACKS & DRINKS
- EASY TO USE MOBILE ORDERING APP
- NO SUBSCRIPTION
- OVER 200 ITEMS TO CHOOSE FROM
- **SET REPEAT ORDERS**
- **■** CASHLESS
- **FAST MEAL COLLECTION**
- VALUE FOR MONEY
- INDEPENDENT STUDENT ACCOUNTS
- **■** LINKED STUDENT ACCOUNTS
- PARENT ACCOUNT OPTIONS
- **SET STUDENT DAILY BUDGET**
- **EDIT STUDENT ORDERS**
- PARENT FULL WALLET CONTROL
- **TRANSACTION HISTORY & MORE**

www.foodvillage.ie or (01) 525 3412





# ONBOARDING DAY INFO

YOUR SCHOOLS ONBOARDING DAY IS:

## FRIDAY 17<sup>th</sup> OCTOBER





Dear Parents/Guardians,

We understand that the new Food Village school lunch service at your school may feel a bit overwhelming. However, there is no need to worry! Each year group will participate in a comprehensive onboarding seminar before the new school lunch service begins.

#### What will happen at the onboarding day:

- **\*\*1 App Ordering:** We will guide students step bystep on how to order meals using the Food Village app.
- **\*\*2 Phone Requirement:** Please ensure your child/student **brings their phones to school** on this onboarding day, you will need to have the mobile app already downloaded and a student account registered using the unique school code.
- **\*\*3 Meal Collection:** Students will learn how to order and collect their meals efficiently.
- **#4** Parental Linking: We will show all students how to send a link to their parents, allowing parents/guardians to be added to the account.
- **\*\*5 Key Tags:** We will ensure students add their collection key tags to their account. By the end of this seminar, students will be well prepared to use the Food Village service confidently.

